

COMMITTEE ON LEGISLATIVE RESEARCH  
OVERSIGHT DIVISION

**FISCAL NOTE**

L.R. No.: 2110-01  
Bill No.: HB 882  
Subject: Administration, Office of; State Departments; Telecommunications  
Type: Original  
Date: March 9, 2007

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Bill Summary: This proposal creates the Human Voice Contact Act requiring state agencies to ensure a caller is provided the option to speak with a live attendant.

**FISCAL SUMMARY**

<b>ESTIMATED NET EFFECT ON GENERAL REVENUE FUND</b>			
FUND AFFECTED	FY 2008	FY 2009	FY 2010
<b>Total Estimated Net Effect on General Revenue Fund</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

<b>ESTIMATED NET EFFECT ON OTHER STATE FUNDS</b>			
FUND AFFECTED	FY 2008	FY 2009	FY 2010
<b>Total Estimated Net Effect on <u>Other</u> State Funds</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Numbers within parentheses: ( ) indicate costs or losses.  
This fiscal note contains 5 pages.

ESTIMATED NET EFFECT ON FEDERAL FUNDS			
FUND AFFECTED	FY 2008	FY 2009	FY 2010
<b>Total Estimated Net Effect on <u>All</u> Federal Funds</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

ESTIMATED NET EFFECT ON FULL TIME EQUIVALENT (FTE)			
FUND AFFECTED	FY 2008	FY 2009	FY 2010
<b>Total Estimated Net Effect on FTE</b>	<b>0</b>	<b>0</b>	<b>0</b>

☐ Estimated Total Net Effect on All funds expected to exceed \$100,000 savings or (cost).

☐ Estimated Net Effect on General Revenue Fund expected to exceed \$100,000 (cost).

ESTIMATED NET EFFECT ON LOCAL FUNDS			
FUND AFFECTED	FY 2008	FY 2009	FY 2010
<b>Local Government</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

## FISCAL ANALYSIS

### ASSUMPTION

Officials at the **Missouri Ethics Commission, Missouri Gaming Commission, Department of Public Safety, Alcohol & Tobacco Control, Fire Safety, Capitol Police, State Emergency Management Agency, Missouri Senate, Office of Administration, Administrative Hearing Commission, Budget and Planning, Division of Purchasing & Materials Management, Office of the State Courts Administrator, Department of Agriculture, Office of the State Public Defender, Joint Committee on Public Employee Retirement, Office of the State Treasurer, Missouri Veterans Commission, Missouri Consolidated Health Care Plan, Department of Revenue, Office of the Secretary of State, Missouri Highway Patrol, Office of the State Auditor, Missouri House of Representatives, Department of Higher Education, Department of Mental Health, Department of Labor and Industrial Relations, Department of Conservation, Office of the Governor, State Tax Commission, Department of Economic Development, Department of Health and Senior Services, Department of Elementary and Secondary Education, Department of Transportation, Department of Natural Resources** and the **Department of Insurance, Financial Institutions and Professional Registration** assume that there is no fiscal impact from this proposal.

<u>FISCAL IMPACT - State Government</u>	FY 2008 (10 Mo.)	FY 2009	FY 2010
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	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
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<u>FISCAL IMPACT - Local Government</u>	FY 2008 (10 Mo.)	FY 2009	FY 2010
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	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
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### FISCAL IMPACT - Small Business

No direct fiscal impact to small businesses would be expected as a result of this proposal.

### FISCAL DESCRIPTION

The proposed legislation appears to have no fiscal impact.

FISCAL DESCRIPTION (continued)

This legislation is not federally mandated, would not duplicate any other program and would not require additional capital improvements or rental space.

SOURCES OF INFORMATION

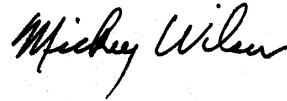
Office of Administration  
    Administrative Hearing Commission  
    Budget and Planning  
    Division of Purchasing & Materials Management  
Missouri Ethics Commission  
Missouri Gaming Commission  
Department of Public Safety  
    Alcohol & Tobacco Control  
    Fire Safety  
    Capitol Police  
    State Emergency Management Agency  
Missouri Senate  
Office of the State Courts Administrator  
Department of Agriculture  
Office of the State Public Defender  
Joint Committee on Public Employee Retirement  
Office of the State Treasurer  
Missouri Veterans Commission  
Missouri Consolidated Health Care Plan  
Department of Revenue  
Office of the Secretary of State  
Missouri Highway Patrol  
Office of the State Auditor  
Missouri House of Representatives  
Department of Higher Education  
Department of Mental Health  
Department of Labor and Industrial Relations  
Department of Conservation  
Office of the Governor  
State Tax Commission  
Department of Economic Development  
Department of Insurance, Financial Institutions and Professional Registration

SOURCES OF INFORMATION (continued)

Department of Transportation  
Department of Natural Resources  
Department of Health and Senior Services  
Department of Elementary and Secondary Education

NOT RESPONDING

Office of the Attorney General  
Department of Corrections  
Department of Social Services

A handwritten signature in black ink that reads "Mickey Wilson". The signature is written in a cursive, flowing style.

Mickey Wilson, CPA  
Director  
March 9, 2007